



**TILEWARE**  
PRODUCTS



**FASTENER SYSTEM ONLY WORKS WITH WOOD BLOCKING  
(DO NOT USE WALL ANCHORS WITH THIS SYSTEM)**

**For 1/2" GW  
Materials Only**

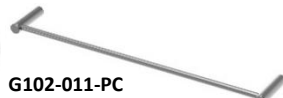
## Promessa™ Series Towel Bars

Revised: 8/22/17

### Installation Procedures (Gypsum Wallboard/Drywall Surfaces)

For The Following Models:

**Model G102-011  
Towel Bar (Contemporary)**



G102-011-PC

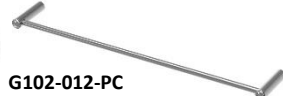


G102-011-BN



G102-011-ORB

**Model G102-012  
Towel Bar (Traditional)**



G102-012-PC

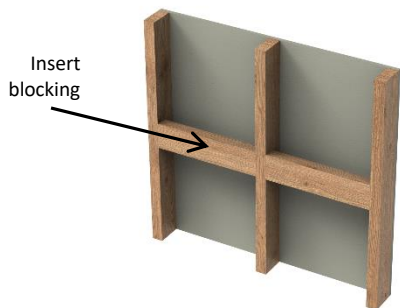


G102-012-BN



G102-012-ORB

## STEP 1 Insert Blocking

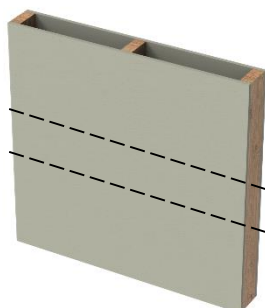


- Insert no less than 2"x 4" wood blocking or locate in vertical stud.

**Warning: FASTENER  
SYSTEM ONLY WORKS  
WITH WOOD BLOCKING**

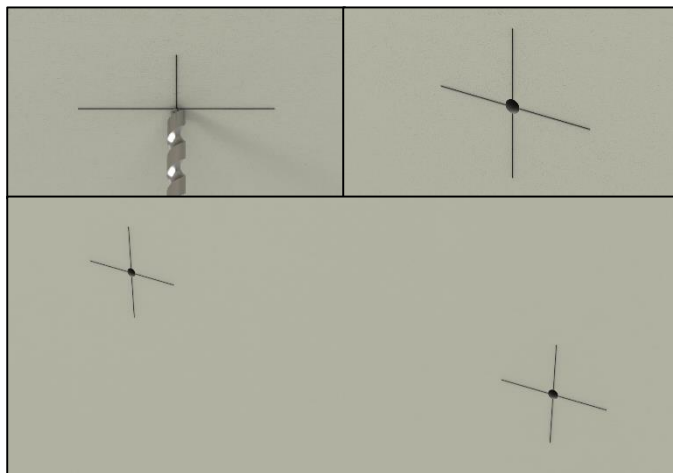
**(DO NOT USE WALL  
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SYSTEM)**

## STEP 2 Locate Wood Blocking



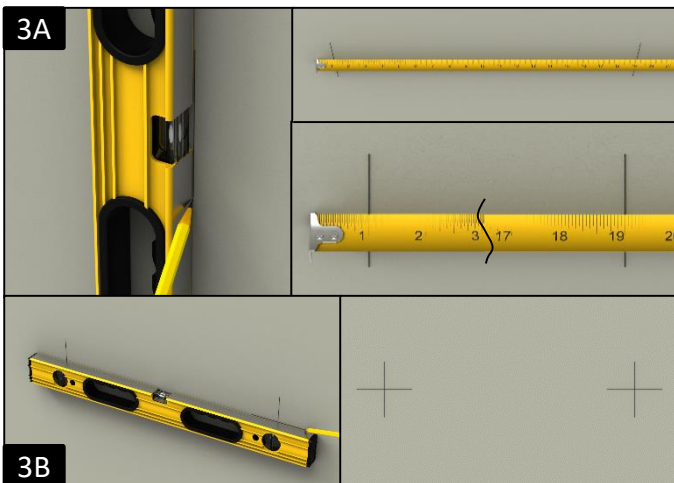
Side view

## STEP 4 Pre-drill 3/8" holes



- Pre-drill a 3/8" hole (right and left sides) in gypsum wallboard (drywall) to accommodate spacer in step 5. Place some tape on the drill to mark drill depth. (Example: If wallboard material is 1/2" thickness, only drill that depth. Do not drill into wood blocking). See 'Side view' diagram to the left.

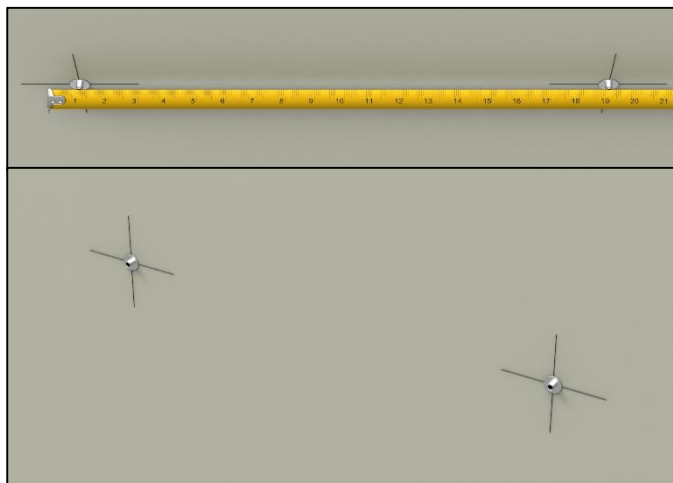
## STEP 3 Create Level Lines



- As illustrated in 3A - Use a level to determine position of right spacer and mark a vertical line. Measure precisely 18" from this line to locate the position of left spacer.

- As illustrated in 3B - Repeat the process above horizontally.

## STEP 5 Insert Spacers



### Technical Fact:

Spacer prevents gypsum wallboard (drywall) from collapsing at drilled hole. Additionally, protects from over-tightening screw which can draw the accessory into the gypsum wallboard (drywall) material.



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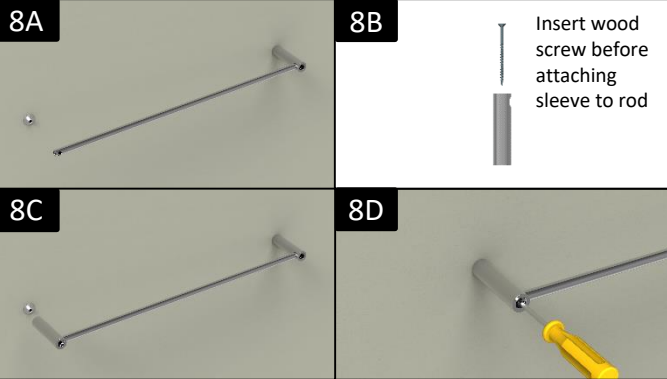
## STEP 6 Understanding Screwdriver

3/16" maximum  
diameter screw driver



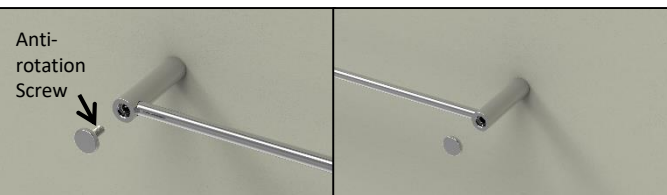
• Towel rod was designed with (2) 1/4" holes which will allow a 3/16" screwdriver to be inserted.

## STEP 8 Mount Rod & Left Side Sleeve



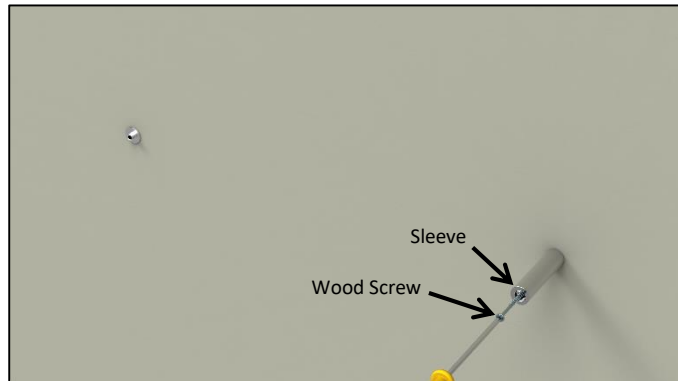
- Insert towel rod into right side sleeve.
- Insert 2 1/2" wood screw into sleeve (screw must be in sleeve before mounting can occur)
- Slip sleeve onto towel rod and insert both together over spacer.
- Using a #2 phillips head screwdriver, attach wood screw and sleeve firmly to blocking.

## STEP 9 Attached Caps & Anti-Rotation



- Thread on caps.
- One cap is equipped with an anti-rotation screw. Slip cap & anti-rotation screw assembly into predrilled 1/4" hole located in towel rod, then thread onto sleeve.
- Installation complete.

## STEP 7 Mount Right Side Sleeve



- Insert 2 1/2" wood screw through sleeve then spacer. Using a #2 phillips head screwdriver, attach wood screw firmly to blocking. (Sleeve attachment hole should be visible and facing left)



***Thank you for using our products!***






**TileWare Products**

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Model	Spacer quantity 2 per kit	Rod quantity 1 per kit	Sleeve quantity 2 per kit	Cap quantity 1 per kit	Cap & Anti- rotation Screw Assembly quantity 1 per kit	2 1/2" Wood Screw quantity 2 per kit
G101-011 or G101-012 <b>Towel Bar Kits</b>	C200-044 	C220-007 	C220-001 	C220-005 or C220-012 Contemporary - Traditional 	C100-005 	C200-041 